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 **ADDRESS:**
- Qalqilia, Palestine

Dr. Ahmed Zaid

Assistant Professor of Operation and Supply Chain Management.

EDUCATION

Universiti Tun Hussein onn Malaysia (UTHM) **2017 – 2019**
Ph.D. in Technology Management, (Specialized in operation and supply chain management filed). (Malaysia)

King Fahd University of Petroleum & Minerals (KFUPM) **2010 – 2012**
Master degree in Industrial and System Engineering, GPA: 3.571 (Excellent), King Fahd University of Petroleum & Minerals (KFUPM), Dhahran - Saudi Arabia.

An-Najah National University **2004 – 2009**
B.SC in Industrial Engineering, accumulative percentage: 85.80% (very good). (Palestine)

Al-Sadya Secondary School **2003 – 2004**
The General Secondary Education Certificate Examination (Tawjehe), Scientific Stream (92.1%) from Palestine.

PROFESSIONAL EXPERIENCE

Palestine Technical University-Kadoorie
Assistant professor at the Department of Industrial Management
October 2019 – Present
Teaching courses:

- Teaching courses: Supply chain management, Statistical quality control, Total quality management, Engineering Economic, Project Evaluations, Operation Research, Production and manufacturing management, Applied statistics, Maintenance management.

International Journal of Technology (IJTech)
Reviewer for the International Journal of Technology (IJTech) Current Impact Factor (IF) 1.395

Palestine Technical University-Kadoorie
Lecturer at the Department of Industrial Management
August 2014 – December 2016
Teaching courses:

- Teaching courses: Statistical quality control, Total quality management, Engineering Economic, Project Evaluations, Operation Research, Production and manufacturing management, Applied statistics, Maintenance management.



SKILLS

LANGUAGES

Fluent in English and Arabic (Native).

JOB-RELATED SKILLS

Having variant communications skills, friendly and adaptive with the working environment.

Fast learner, creative and self-motivated.

Team leader and problem solver.

Business and marketing planning.

Cross selling.

COMPUTER SKILLS

Excellent in Microsoft applications including Word, PowerPoint and Visio.

Excellent in Data Analysis techniques including analyzing system operations.

Excellent in Statistical Data analysis including SPSS and Smart PLS.

Very good knowledge in software & hardware as-well.

Palestine Technical University-Kadoorie

Head of Planning and Feasibility Studies Department at the Deanship of development and planning

August 2014 –March 2015

Main job achieved responsibilities:

- Coordinate with local Consulting engineering firms in Palestine for feasibility study of Kadoorie projects.
- Prepared annual report for activities for Deanship of development and planning.

King Fahd University of Petroleum & Minerals (KFUPM)

Planning & Development Engineer in Endowment Fund Office

April 2012 – July 2014

Main job achieved responsibilities:

- Responsible for the development of endowment fund and ens effective donor relationship. This includes building and mainta donor relations, identifying and pursuing new funding opportu and proposal development.
- Coordinate with local Consulting engineering firms in KSA for feas study of KFUPM-Business Park project.
- Prepared RFP for annual activities of Endowment Fund Office
- Recording, analyzing and distributing statistical information related to Endowment Fund Office and Project Department
- Creating clear explanatory documents and setting standards for quality policy of Endowment Office

King Fahd University of Petroleum & Minerals (KFUPM)

Research assistant in Industrial and System Engineering Department

February 2010- December 2012

Main job achieved responsibilities:

- Teaching these labs courses: Teaching Method Engineering, Simulation Lab.

An-Najah National University

Research assistant in Industrial Engineering Department

September 2009 – December 2009

Main job achieved responsibilities:

- Teaching Engineering Materials and Metallurgy Lab, Manufacturing Processes Lab, Safety Engineering and Human Factors Lab, Fluid and Thermal Lab .

PUBLICATIONS/ REFEREED JOURNALS

1. Zaid, A. A. (2020). The Influence of Work Life Balance on Affective Commitment with moderating role of Collectivism: An empirical study. *International Journal of Services and Operations Management*. (Accepted)
2. Zaid, A. A., Jaaron, A. A., & Bon, A. T. (2020). The Relationship between Green Human Resource Management Practices with Sustainable and Operational Performance: A Conceptual Model. *International Journal of Human Resources Development and Management (IJHRDM)*. (Accepted)
3. Zaid, A. A., Shurafa, R., & Saleh, M. A. (2020). The Relation between Supply Chain Quality Management Practices, Knowledge Transfer and Firm Performance: A Conceptual Model. *International Journal of Business and Digital Economy*, Vol 1 No1, pp 22–26.
4. Zaid, A. A., & Jaaron, A. (2020). Green Human Resource Management Bundle Practices and Sustainable Manufacturing Performance: Understanding Potential Relationships. *International Journal of Scientific & Technology Research*, 9(3), 7125-7132.
5. Arqawi, S. M., & Zaid, A. A. (2020). The impact of Total Quality Management on the Institution Performance mediating role of Knowledge Management. *International Journal of Advanced Science and Technology*, 29 (7s), 5269-5277.



HOBBIES

Drawing, reading, writing, cooking, swimming, snorkeling, camping, travelling, driving, meeting new people, adventures, photography and learning new skills.

References

Available upon request.

6. Zaid, A. A., Arqawi, S. M., Mwais, R. M. A., Al Shobaki, M. J., & Abu-Naser, S. S. (2020). The Impact of Total Quality Management and Perceived Service Quality on Patient Satisfaction and Behavior Intention in Palestinian Healthcare Organizations. *Technology Reports of Kansai University*, 62(3), 221-232.
7. Baig, J., & Zaid, A. A. (2020). Behavioral Incivility and Leadership Styles: Assessing The Mediation of Job Strain, Employment Insecurity and Relational Injustice: A Conceptual Model. *International Journal of Scientific & Technology Research*, 9(3), 687-693.
8. Arqawi, S., Zaid, A. A., Jaaron, A. A., Al Hila, A. A., Al Shobaki, M. J., & Abu-Naser, S. S. (2019). Green Human Resource Management Practices Among Palestinian Manufacturing Firms- An Exploratory Study. *Journal of Resources Development and Management*, 52, 62-69.
9. Zaid, A. A., Bon, A. T., & Jaaron, A. A. (2019). The Impact of Implementing External and Internal GSCM Practices on Organizational Performance: Evidence from Manufacturing Firms in Palestine. *International Journal of Recent Technology and Engineering (IJRTE)*, 8 (2S7), 62-70.
10. Zaid, A. A., Jaaron, A. A., & Bon, A. T. (2018). The impact of green human resource management and green supply chain management practices on sustainable performance: An empirical study. *Journal of Cleaner Production*, 204, 965-979. **(Elsevier,IF 6.395)**.
11. Zaid, A. A., Bon, A. T., & Jaaron, A. A. M. (2018). Green Human Resource Management Bundle Practices and Manufacturing Organizations for Performance Optimization: a Conceptual Model. *International Journal of Engineering & Technology*, 7(3.2), 87-91.

PUBLICATIONS/ REFEREED CONFERENCES

1. Zaid, A. A., & Javeria, B. (2020, August 10-14). The Impact of Supply Chain Quality Management Practices, Supply Chain Quality Management Capabilities and Knowledge Transfer on Firm Performance: A Proposed Framework. Paper presented at the 5th North America International Conference on Industrial Engineering and Operations Management, Detroit, Michigan, USA. (Virtual Conference).
2. Zaid, A. A., Jaaron, A. & Bon, A. T (2019, March 20-21). An Exploratory Study of Green Human Resource Management Practices among Palestinian Manufacturing Firms. Paper presented at the 9th Palestinian Conference for Environmental Awareness and Education, Bethlehem, Palestine.
3. Bon, A. T., Zaid, A. A., & Jaaron, A. (2018, March 6-8). Green human resource management, Green supply chain management practices and Sustainable performance. Paper presented at the 8th International Conference on Industrial Engineering and Operations Management, Bandung, Indonesia.
4. Jaaron, A. A., Zaid, A. A., & Bon, A. T. (2018). The impact on organizational performance of linking green supply chain management with supply-chain integration: a conceptual model. Paper presented at the Proceedings of the 25th Annual EurOMA International Conference.
5. Zaid, A. A., Bon, A. T., & Jaaron, A. (2017). Green Human Resource Management Bundle Practices and Manufacturing Organizations for Performance Optimization. Paper presented at the the 6th International Conference on Global Optimization and its Applications (ICoGOIA 2017), Melaka, Malaysia.

6. Bon, A. T., Zaid, A. A., & Jaaron, A. (2018, 30-31 August). The Effects of the External and Internal GSCM Practices on Organizational Performance: Proofs Gathered from Manufacturing Firms in Palestine. Paper presented at the The 7th International Conference on Global Optimization and Its Application (ICoGOIA 2018), Bali, Indonesia.
7. Ahmed A. Zaid, Optimal Economic Manufacturing Quantity and Process Target for Imperfect Systems, International Conference on Industrial Engineering and Operations Management, Bali, Indonesia, January 7 – 9, 2014, pp. 2031-2039.
8. Council for Advancement & Support of Education (CASE) - Asia Pacific, Singapore, 19th -23th, March, 2013.
9. H.K. AlFares, A.A. Zaid, Particle swarm optimization algorithm for workforce job rotation scheduling, 10th Workshop on Models and Algorithms for Planning and Scheduling Problems: MAPSP, Nymburk, Czech Republic, 19-24 June 2011, pp. 250-252.

AWARDS

1. Award of Excellence (Gold Medal for Best Publication A Category) at Universiti Tun Hussein onn Malaysia (UTHM). 2019.
2. Award of Excellence (Silver Medal for graduation on Time) at Univ Tun Hussein onn Malaysia (UTHM). 2019.
3. Full MSc. scholarship award at King Fahd University of Petroleum Minerals (KFUPM), Saudi Arabia, MSc. 2010-2012.

WORKSHOPS ATTENDED

- Data Analysis using SmartPLS 3, Malaysia.
- Project Management Workshop: Develop a Project Schedule, Malaysia.
- Selling Skills Workshop, Jordan.
- Positive Thinking Workshop, Palestine.
- Effective Public Relation Skills, KSA.
- Project Management for Professionals, KSA.
- Purchasing & Contract Management, KSA
- Business Plan & Feasibility Study Writing, Palestine.
- Business Writing for Engineering, KSA