

## Curriculum Vitae

### PERSONAL INFORMATION:

**Name:** Fadi Ahmed Tawfeeq Herzallah  
**Residency:** Palestine  
**Marital Status:** Married  
**Birth Date:** 03/June/1984  
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### EDUCATION:

- 2013-2017, PhD. degree in information science (Electronic Commerce), The National University of Malaysia, [www.ukm.edu.my](http://www.ukm.edu.my)
- 2006-2008, M.Sc. degree in Computer Information System, The Arab Academy for Banking and Financial Sciences, GPA: 87.9 (very good), [www.aabfs.org](http://www.aabfs.org)
- 2002-2006, B.Sc. degree in Computer Science, Palestine Polytechnic University, GPA: 78.7 (very good), [www.ppu.edu](http://www.ppu.edu)
- 2002, Secondary High School – Scientific Section, Al-Fadelia Secondary School, Tulkarm-Palestine, 84.1 (very good).

## ACADEMIC & ADMINISTRATIVE EXPERIENCE

- September 2009 - Present, Assistant Professor at Departement of Business Administration and E-commerce, Palestine Technical University –Kadoorie, Tulkarm, [www.ptuk.edu.ps](http://www.ptuk.edu.ps)
- September 2017- September 2018, Head of Accounting Information System Departement, Faculty of Business and Economics - Palestine Technical University –Kadoorie.
- July 2018- February 2018, Assistant Manager of Admission and Registration Department, Palestine Technical University –Kadoorie.
- September 2019- Present, Head of Business Administration and E-commerce Departement, Faculty of Business and Economics - Palestine Technical University –Kadoorie.
- Head, Development Committee, Master of E-Commerce Program, Palestine Technical University - Kadoorie
- Member, academic graduate studies council 2020-2021, College of Graduate Studies, Palestine Technical University - Kadoorie.
- July 2008 - 2013, Al-Quds Open University , Tulkarm – Palestine, Instructor "Part Time", [www.qou.edu](http://www.qou.edu) .

## TRAINING AND WORKSHOPS:

- Structural equation modelling Smart PLS at The National University of Malaysia, 2015.
- Workshop on SEM-PLS at Mega mind training center –Malaysia, 2015.
- Workshop on writing paper and article using SEM AMOS style and format at IIUM-Malaysia, 2015.

- Time control skill workshop at UMP – Malaysia, 2015.
- SPSS and structural equation modelling using AMOS at panoply consultancy center-UM- Malaysia, 2016.
- Structural equation modelling introduction and advance level at Panoply Consultancy center-UM- Malaysia, 2015.
- SPSS and structural equation modelling using AMOS at The National University of Malaysia, 2016.
- Academic Writing at the National University of Malaysia, 2016.
- Workshop on mediation analysis and reporting using AMOS at Faculty of Business - the national university of Malaysia, 2016.
- Workshop on research methodology skills at Al-Najah Univesty- Palestine, 2019.
- Workshop on strategic planning at natunional school of administration- Palestine, 2019.

#### **RESEARCH INTEREST:**

Electronic commerce adoption, information ecology, organizational culture, information culture, organizatioanl performance, online banking, e-government, and cloud computing.

#### **LIST OF JOURNAL PUBLICATIONS:**

1. Mohanad Mofid Ayyash, Fadi A.T. Herzallah, Waleed Ahmed (2020), Toward Social Network Sites Acceptance in E-learning System: Students Perspective at Palestine Technical University-Kadoorie", International

Journal of Advanced Computer Science and Applications (IJACSA). Vol. 11, No. 2. <http://dx.doi.org/10.14569/IJACSA.2020.0110241>. (Scoups).

2. Mohanad Mofid Ayyash, **Fadi A.T. Herzallah**, Mohammed A. Al-Sharafi (2019), Arab Cultural Dimensions Model for E-Government Services Adoption in Public Sector Organizations: An Empirical Examination, Accepted by Electronic Government, an International Journal. (Scoups).
3. **Fadi A. T. Herzallah** , Qadri Kamal Alzaghal , Mohammed A. Al-Sharafi, Khalid Mohammad Hasan Sweis , Adel Issa Mohammad Hassan (2020), Online social networks adoption in micro small and medium enterprises: An empirical evaluation using the task-technology fit model. (Accepted by Studies in Systems, Decision and Control- Book Series) (Scoups).
4. Mohammed A. Al-Sharafi, **Fadi A.T. Herzallah**, Qasim Alajmi, Muriati Mukhtar, Ruzaini Abdullah Arshah and Dirar Eleyan (2019). Information Culture Effect on E-Commerce Adoption in Small and Medium Enterprises: A Structural Equation Modeling Approach. **Acceptep** by the International Journal of Business Information Systems.(Scoups).

<https://www.inderscience.com/info/ingeneral/forthcoming.php?jcode=ijbis>

5. Mohammed A. Al-Sharafi , Ruzaini Abdullah Arshah , Qasim Alajmi , **Fadi A. Herzallah** , Yousef A. M. Qasem (2018). The Influence of Perceived Trust on Understanding Banks' Customers behavior to Accept *Internet* Banking Services. Indian Journal of Science and Technology, 11(20), 1-9, <http://indjst.org/index.php/indjst/article/view/91928>. (Scoups).

6. Al-Sharafi, Mohammed A., Ruzaini Abdullah Arshaha, **Fadi A.T. Herzallah**, and Qasim Alajmi, Emad A. Abu-Shanab (2018). The Impact Of Customer Trust And Perception Of Security And privacy On The Acceptance Of Online Banking Services: Structural Equation Modeling Approach, International Journal of Industrial Management IJIM: Volume 4 June 2018 © Universiti Malaysia Pahang Malaysia, <http://ijim.ump.edu.my/images/IJIM-4/IJIM4-5.pdf>.
7. Al-Sharafi, M. A., Arshah, R. A., **Herzallah, F. A.**, & Alajmi, Q. (2017). The Effect of Perceived Ease of Use and Usefulness on Customers Intention to Use Online Banking Services: The Mediating Role of Perceived Trust. International Journal of Innovative Computing, 7(1), <http://ijic.fc.utm.my/index.php/ijic/article/view/139>
8. **Herzallah, F.**, & Mukhtar, M. (2016). The Effect of Technology, Organization Factors on E-Commerce Adoption among Palestinian SMEs. Indian Journal of Science and Technology, 9(38), 1-4. <http://indjst.org/index.php/indjst/article/view/101279>. (Scoups).
9. **Herzallah, F.**, & Mukhtar, M. (2016). The Impact of Perceived Usefulness, Ease of Use and Trust on Managers' Acceptance of e-Commerce Services in Small and Medium-Sized Enterprises (SMEs) in Palestine. International Journal on Advanced Science, Engineering and Information Technology, 6(6), 922-929, [http://ijaseit.insightsociety.org/index.php?option=com\\_content&view=article&id=9&Itemid=1&article\\_id=1377](http://ijaseit.insightsociety.org/index.php?option=com_content&view=article&id=9&Itemid=1&article_id=1377). (Scoups).
10. **Herzallah, F.**, & Mukhtar, M. (2016). E-Commerce Adoption Factors Among Palestinian SMEs: A Descriptive Study. Journal of Islamic and Human Advanced Research, 6(1), 1-7.

11. **Herzallah, F., & Mukhtar, M.** (2015). Organization Information Ecology and E-Commerce Adoption: Effect on Organizational SMEs Performance. *Journal of Computer Science*, 11(3), 540-551, <http://thescipub.com/abstract/10.3844/jcssp.2015.540.551>. (Scoups).
12. The Impact of Viral Marketing Strategies on Student's Image in Public Universities in Palestine: Case Study at Palestine Technical University Kadoorei (Under Review) (Scoups).
13. Understanding Customers Continuous Intention to Use of Social Commerce: A Theoretical Model and Empirical Examination (Under Review) (Scoups).
14. Understanding the Determinants of Employees e-HRM Continuous Intention to Use (Under Review) (Scoups).
15. E-HRM Practices on Organizational Performance: An Employee's Perspective (Under Review) (Scoups).
16. System Quality Determinants that affect Customer Trust in Mobile Commerce (in progress).
17. E-Commerce Websites Localization: Does language matter? (In progress).

#### **LIST OF CONFERENCE PUBLICATIONS:**

1. Fadi A.T. Herzallah, Mohammed A. Al-Sharafi, Qasim Alajmi, Muriati Mukhtar, Ruzaini Abdullah Arshah and Dirar Eleyan (2018). Conceptualizing a Model for the Effect of Information Culture on Electronic Commerce Adoption. The 3rd International Conference of Reliable Information and Communication Technology 2018. July 23-24, 2018 at Kuala Lumpur, Malaysia.

2. **Herzallah, F., & Mukhtar, M.** (2016). The Effect of Technology, Organization Factors on Ecommerce Adoption Among Palestinian SMEs. COMSCET 2016. 23-24 January, 2016 at Kuala Lumpur, Malaysia.
3. Al-Sharafi, Mohammed A., Ruzaini Abdullah Arshaha, Qasim Alajmi, and **Fadi A.T. Herzallah** (2016). Understanding Online Banking Acceptance by Jordanian Customers: The Effect of Trust Perceptions. Paper presented at the 6th International Graduate Conference on Engineering, Science & Humanities (IGCESH 2016), School of Graduate Studies, Universiti Teknologi Malaysia, 15 -17 August 2016.
4. Al-Sharafi, Mohammed A., Ruzaini A. Arshah, **Fadi A.T. Herzallah**, and Emad A. Abu-Shanab (2016). The Impact of Customer Trust and Perception of Security and Privacy on the Acceptance of Online Banking Services: Structural Equation Modeling Approach. Paper presented at the Third National Conference for Postgraduate Research (NCON-PGR2016), Universiti Malaysia Pahang, Pekan, Pahang, 24-25 September 2016.
5. **Herzallah, F., & Mukhtar, M.** (2015). The Impact of Internal Organization Factors on the Adoption of E-commerce and its Effect on Organizational Performance among Palestinian Small and Medium Enterprise. International conference on e-commerce, Sarawak, 103-110

#### LIST OF JOURNAL AND CONFERENCE (ARABIC):

1. محمد صبري هارون، سهى مفيد أبو حفيظة، عبد الرحيم أحمد، فادي أحمد حرزالله. (2016). البنوك الاسلامية في فلسطين والتحديات التي تواجهها. مجلة البحوث التجارية المعاصرة – كلية التجارة سوهاج. المجلد 30، الجزء الثاني من العدد الاول.
2. سهى مفيد أبو حفيظة ، محمد صبري هارون، عبد الرحيم أحمد، فادي أحمد حرزالله.

(2015). المراجعة للأمر بالشراء في البنوك الإسلامية في فلسطين. المجلة الدولية للبحوث الإسلامية والانسانية المتقدمة، المجلد 5، العدد 10، أكتوبر 2015، 19-32.

3. فادي أحمد حرزالله، سهى مفيد أبو حفيظة، عادل حسان (2019). نموذج مقترح للعوامل المؤثرة في تبني تطبيقات التواصل الاجتماعي في شركات التأمين التعاوني في فلسطين. المؤتمر العلمي الأول – التأمين التعاوني واقع وآفاق. (20 –ابريل). كلية الدعوة وأصول الدين -جامعة القدس -فلسطين.

4. فادي احمد حرزالله، سامر محمد عرقاوي، (2019). أبعاد الصحة التنظيمية وعلاقتها بتحسين مستوى الالتزام التنظيمي لدى العاملين في البلديات الفلسطينية- دراسة حالة، المؤتمر العلمي الدولي التاسع المشترك حول: الاتجاهات الحديثة في إدارة البلديات وتحسين جودة أدائها. (22-24 –يوليو). الجامعة الأردنية- جامعة القدس المفتوحة- بلدية الخليل..

5. سامر محمد عرقاوي، فادي أحمد حرزالله، سهى مفيد أبو حفيظة، مهند أبو موسى، (2020)، الابتكار الإداري واستراتيجية قيادة الأعمال: العلاقة والأثر دراسة حالة في الشركة الإسلامية الفلسطينية للتنمية. مجلة جامعة فلسطين التقنية للأبحاث، 2020، (1)8، 47-64.

#### COURSES TAUGHT:

- Research Methods ( Master of e-Commerce Program)
- E-commerce
- Information system analysis and design
- E-management
- Software Engineering
- Management Information Systems
- Introduction to Computing
- Data processing and introduction to programming in C



- Database Systems
- Management Information System Auditing and Evaluation
- Accounting Information system
- Computer applications in the administration
- Computer applications in the finance.
- Computer applications in the accounting
- Computer applications in the marketing
- Software in Industrial Management
- Computer in the education
- Software Application (HTML, Photoshop and Flash).
- Introduction to C++

#### **COMPUTING SKILLS:**

- Programming: Experienced in C, C++, Java, VB.NET.
- Database Management: Experienced in MS-Access, Oracle.
- Web Development: Experienced in HTML, ASP.NET.
- CASE Tools: Rational RoseTM , MS Project2003, Visio.
- OO Analysis and Design: Experienced in UML.
- Others: Experienced in MS-Office (word, excel, PowerPoint), Good background in PC maintenance and troubleshooting.

#### **LANGUAGES:**

- Arabic: Native.
- English: Good (reading, writing, speaking).

## **OTHERS:**

- Ability to work under pressure.
- Ability to work with a team.

## **REFERENCES:**

- Assoc. Prof. Dr. Mustafa Abu Safa , Vice president for academic affairs, Palestine Polytechnic University, Palestine-Hebron, mustafa@ppu.edu , Mobile: +970-059- 9253737.
- Assist. Prof. Dr. Mohammad Otair , The Arab academy for banking and financial sciences, Jordan-Amman , motair@aabfs.org , Mobile +962-795-578892.
- Assoc. Prof. Dr. Nael Salman, Head of Electrical Engineering Department, Palestine Technical Univesity -Kadoorie, Tulkarm, Palestine. n.salman@ptuk.edu.ps , Mobile +970-599998109.

**The End**